



Final Provisional Accreditation Report – Human Services Center

Completed: March 4, 2020

Substance Use Disorder (SUD) Services

Medically-Monitored Intensive Inpatient Treatment Program (Level 3.7)

Human Services Center (HSC) review was completed by the Division of Behavioral Health staff for adherence to the Administrative Rules of South Dakota. The following information was derived from review of client file records, client interviews and staff interviews. The strengths and recommendations in this report are a result of reviewing this information.

Client Chart Review Score: 99.6%

CLIENT CHART REVIEW SUMMARY

Strengths:

The treatment plans are client driven and individualized. The treatment plans have input from the entire treatment team. Treatment plans are client centered and clients have the opportunity to add and change their plan as they see fit. The continued stay reviews and discharge summaries are very detailed to tell the client's progress in treatment. Continued stays reviews are completed weekly which is more than the required 14 days. The charts include progress notes after each group. Clients are receiving above the required 30 hours of weekly treatment. The staff reported administration has an open- door policy and is receptive to feedback. Clients interviewed reported their treatment experience to be positive and life changing. They reported all treatment staff to be professional, respectful, and willing to help with any of their needs upon admission and through-out their treatment stay. The clients interviewed appreciated the variety of groups, self-help meetings, and recreation activities offered.

Recommendations:

According to ARSD 67:61:07:08, Progress notes: All programs except prevention programs, shall record and maintain a minimum of one progress note weekly, when services are provided. Progress notes are included in the client's file and substantiate all services provided. Individual progress notes must document counseling sessions with the client, summarize significant events occurring, and reflect goals and problems relevant during the session and any progress in

achieving those goals and addressing the problems. Progress notes must include attention to any co-occurring disorder as they relate to the client's substance use disorder. A progress note must be included in the file for each billable service provided. Progress notes must include the following for the services to be billed:

(6) A brief description of what the client and provider plan to work on during the next session, including work that may occur between sessions, if applicable;

In the files reviewed, the brief description of what the client and provider plan to work on was found in the weekly continued stay reviews. One out of the six files reviewed did not have a continued stay review, so the plan was missing. It is recommended to add the plan of what the provider and client plan to work on to the individual counseling session progress notes in addition to the continued stay reviews.